

## General Feedback

- No notification is being sent to translator to advise withdrawal request approved by admin.
- No notification is being sent to admin to advise of a new withdrawal request by Translator.
- When client pays for job and accepted CW website says any “notifications outside Chinese Whispers” not Wisper...
- In Translator withdraw balance screen you have to select currency, this should default to NZ. When I went to submit withdraw request it said had already been processed even though I had not previously actioned ?
- When a Translator clicks on registration to activate account and updates profile it says “your profile is awaiting review by admin” Can we change to “Thank you for updating your profile, this is now awaiting review by admin and you will receive an email notification once approved. Click here to log out.”

## Client Notifications

### New Client Registration Notification

Thank you for choosing to Register on the Chinese Wisper website as a Client, we are the leading marketplace for English to Chinese document translation.

We very much look forward to working with you.

[Click here to activate your Account and to update your profile information.](#)

### New Translation Job Creation Client Notification

Your new Translation Job has been created, please see job detail's below.

#### New Client Job Bid Notification

Your Translation Job has received a new bid. Click here to review the Translator bid details and make a Job offer.

#### Job Awaiting Acceptance Client Notification

Your recently awarded Translation Job offer is currently awaiting acceptance by the Translator. You can check the status of your jobs in My Jobs

#### Client Job Accepted Notification

Your Translation Job offer has now been Accepted by the Translator. You can check the status of your job in My Jobs

#### Client Job Status Changed to Pending Notification

Your Translation Job status has now changed from Pending to Started. You can check the status of your job in My Jobs

#### Client Translation Uploaded by Translator Notification

Your Translation has now been completed. A Translated document has now been uploaded for your review. Click here to view the uploaded Document Translation.

#### Client Feedback Given Notification

Thank you for submitting your Translator feedback and rating. You can view your own feedback and ratings in the Review Section

### Client Feedback Received Notification

You have received new feedback and rating from a Translator. You can view all Translator feedback and ratings in the Review Section

### Translator

### Translator Registration Notification

Thank you for choosing to Register on the Chinese Wisper website as a Translator, we are the leading marketplace for English to Chinese document translation.

We very much look forward to working with you.

[Click here to activate your Account and update your profile.](#)

### Translator Registration Approval Notification

Congratulations, your registration for Chinese Wisper has been reviewed and approved. You can now review and bid for translation jobs.

### Translator Bid on Job Accepted Notification

Congratulations, your recent Translation Job bid has been awarded to you and is now awaiting your job offer acceptance. [Click here to view Job and accept](#)

### Translator Job Submitted Notification

Thank you. Your Translation document has been uploaded and awaiting review by the Customer.

#### Translator Time Remaining Notification

Your Translation Job time is 2 days, 24 hours left please try to complete the job on time.

\*\*\* Note : Above was received after translation document was uploaded and submitted, submitting a document should stop the clock and countdown alerts.

#### Translator Job Completion - Awaiting Client Review Notification

Congratulations! Your completed Translation Job document has been submitted and is now awaiting final review by the Client.

#### Translator Job Completion - Submitted Document Accepted Notification

Your uploaded Translation Job document has now been accepted by the Client and the Job Status updated from Submitted to Completed. You can check your current account balance, charges and credits in Transaction history. Click here to request a fund withdrawal.

#### Translator Feedback Received Notification

You have received new feedback and rating from a Client. You can view all Client feedback and ratings in the Review Section

#### Translator Feedback Given Notification

Thank you for submitting your Client review and rating. You can review all Client feedback and ratings in the Review Section

Please see above, happy to talk through each notification wording update so clear.