

# Steve Roe

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## INTRODUCTION

I am a hands-on technologist with a wide skillset, a thirst for learning and a solid work ethic. I am as comfortable behind a computer building, managing and maintaining a SharePoint farm or creating a database as I am in front of a crowd giving a presentation. I am looking for an opportunity where my creativity, experience and problem-solving skills can be put to their full use in a rewarding and challenging environment.

## SKILLS AND ABILITIES

SharePoint  
IIS  
PowerShell  
BI/Analytics  
TFS/Visual Studio  
FortiGate FW  
Graylog

Windows  
Active Directory  
VMWARE/Hyper-V/Nutanix  
Azure/AWS/Cloud  
Infrastructure Architecture  
Networking

MS SQL  
Oracle  
Database Architecture  
Disaster Recovery/Fail-Over  
MS Office  
Juniper Switches  
ElasticSearch

## EXPERIENCE

9/19 – 3/20	<p><b>Enterprise Architect, IP Services</b></p> <ul style="list-style-type: none"><li>Responsible for the ongoing design, implementation, and maintenance of IPS' data center, networks, systems, client networks, client system, project design, timeline estimation and security practices</li><li>Provides ongoing management expertise, implementation services and support for networks, systems and security management along with core infrastructure</li><li>Lead several large client projects to completion</li><li>Become an expert on the "critical systems" for IP Services and the critical systems we deliver and manage for our clients – specifically the networking systems and Nutanix Cloud Services and Connectivity</li><li>Serve as member of the NOC team in the implementation of the new ITSM platform</li><li>Provide systems architecture and engineering services for the technical solutions we sell, and for ongoing improvements and projects both internally and externally with clients</li><li>Be an available escalation resource for NOC Team and After-Hours Support when needed for critical incidents</li><li>Be a partner to the Director of Operations in helping with management of projects and technical team</li><li>Improve and provide better documentation and tooling around our processes and services</li></ul>
2/16 - 11/18	<p><b>Director of Technology, NIC</b></p> <ul style="list-style-type: none"><li>Hybrid role with 50% management and 50% hands-on systems administration</li></ul>

	<ul style="list-style-type: none"> <li>• Built and maintained a large SharePoint farm (12 servers across 2 datacenters) that supported a user base of 4 million</li> <li>• Responsible for both the development and infrastructure teams within the Oregon state office</li> <li>• Designed and implemented various architecture topologies to include content management, disaster recovery, fail-over environments and resource allocation to maintain 99.9% uptime for all the production tier farms</li> <li>• Automated instrumentation and admin functions within SharePoint and IIS environments to reduce need for daily hands-on running of scripts</li> <li>• Architected and guided database design and modifications for all applications/services NIC provided to the State of Oregon</li> <li>• Led a team of 6 developers focused on Microsoft technologies (SharePoint, TFS, IIS, .Net, etc)</li> <li>• Instituted policies for build documentation, maintenance plans, architecture diagrams, deployment artifacts, code reviews, security reviews and other operational artifacts for each environment and web farm</li> <li>• Part of the full suite of applications representing over \$5M per year in revenue and used by the citizens of Oregon</li> <li>• Responsible for the infrastructure of the local office environment to include networks, VOIP telephony, security systems and desktops</li> <li>• Worked with multiple state agencies from Directors to developers and system administrators</li> </ul>
<p>8/12 - 2/16</p>	<p><b>SharePoint Architect, NIC</b></p> <ul style="list-style-type: none"> <li>• Worked as the SharePoint and CMS architect for various state government SharePoint, Sitefinity, Ektron and WordPress farms</li> <li>• Worked as part of a cross-functional team to design and build environments from the network to the servers to the databases to the applications that served the users</li> <li>• Designed and implemented multiple architecture topologies to include publishing infrastructures, disaster recovery scenarios, fail-over environments and storage concerns to maintain 99.9% uptime for all the production tier farms</li> <li>• Led a team of administrators to maintain systems related to content management to include SharePoint, TFS, IIS, WordPress, Drupal and Ektron as well as many of the systems that fed into them</li> <li>• Developed build documentation, maintenance plans, architecture diagrams and other operational artifacts for each farm</li> <li>• Mentored other engineers in the technologies I was most proficient in to foster cross-collaboration and limit single points of failure in staffing</li> <li>• Trained and mentored corporate staff on the day to day uses of SharePoint in an intranet environment and on how to build composite no-code applications to increase productivity and collaboration</li> <li>• Performed migrations from older SharePoint farms (2007/2010) to newer farms (2010/2013) through various methods including database migration and using Metalogix Content Matrix (7.1/7.2)</li> </ul>
<p>4/06 - 8/12</p>	<p><b>Senior Premier Field Engineer, Microsoft</b></p> <ul style="list-style-type: none"> <li>• Worked as both a transactional and dedicated resource for a wide variety of customers to include commercial and public sectors</li> <li>• Visited customer locations and guide them using best practices for SharePoint and associated technologies. This included architecture planning, daily SA/maintenance</li> </ul>

	<p>operations and development of applications and processes within the SharePoint framework</p> <ul style="list-style-type: none"> <li>• Advised customers on upgrade and migration strategies that encompassed both MS specific paths and the use of third-party software such as Metalogix, AvePoint and similar</li> <li>• Primarily focused on SharePoint technologies with additional insight into SQL, IIS and client systems (Office, InfoPath, SharePoint Designer, etc)</li> <li>• Used various technologies in the development of content and applications to include ASP.Net, C#, ADO.Net, SQL, TSQL, using all current versions of Visual Studio</li> <li>• Was a regional technical lead for SharePoint technologies within the PFE community which included the mentoring of other PFE resources as they joined the company to ensure a smooth transition into the role and foster a better understanding of corporate policies and procedures</li> <li>• Maintained a mentor role within the SharePoint Risk Assessment program as well as master trainer certifications for various Premier workshops taught through the PFE roles Worked with limited supervision as field engineer but also collaborated as part of a global team to solve issues and provide exceptional customer service</li> </ul>
<p>Prior to 4/06</p> <p>Specifics upon request</p>	<p><b>Senior Software Engineer</b>, <i>L3 Communications/Titan</i></p> <p><b>Programming Team Lead</b>, <i>Robbins-Gioia LLC</i></p> <p><b>Programmer III</b>, <i>Probado Technologies</i></p> <p><b>Senior Consultant</b>, <i>Wilderness Technologies</i></p> <p><b>Web Technologist/DBA</b>, <i>Dell Computer Corp</i></p>

**CERTIFICATIONS**

<p>MCITP: SharePoint Administration 2010</p> <p>MCTS: SharePoint 2010, Configuration</p> <p>MCTS: SharePoint Server 2007, Application Development</p> <p>MCTS: SharePoint Server 2007, Configuration</p> <p>MCTS: SharePoint Services 3.0, Application Development</p> <p>MCTS: SharePoint Services 3.0, Configuration</p> <p>MCTS: Windows Server® 2008 Applications Infrastructure, Configuration</p> <p>MCTS: Microsoft Windows Vista, Configuration</p> <p>ITIL v3 Foundations</p> <p>SCRUM Master</p>	<p>MCP: Installation, Storage and Compute with Windows Server 2016</p> <p>MCP: Developing and Implementing Web Applications with Microsoft® Visual C#™ .NET</p> <p>MCP: Designing and Developing Microsoft SharePoint 2010 Applications</p> <p>MCP: Microsoft SharePoint 2010, Administrator</p> <p>MCP: Managing and Maintaining a Microsoft Windows Server 2003 Environment</p> <p>MCP: Installing, Configuring, and Administering Microsoft® Windows® 2000 Professional</p> <p>MCP: Installing, Configuring, and Administering Microsoft® Windows® 2000 Server</p>
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